

F. WARRANTY



PRODUCT WARRANTY

MULTISTEER* warrants all products for a period of One (1) year from the date of purchase by the consumer or Two (2) years from the month of manufacture. In both cases, serial number of the product or kit should be shared with Multisteer. Multisteer products are to be free from any defects due to material or manufacturing workmanship. This will be subject to exclusions listed below. Improper installation automatically voids this warranty. Installation is to be performed by a qualified marine technician only. Should the products be altered / disassembled in any manner the warranty shall be void.

If the products are used commercially or in any rental or income generating activity, the warranty shall be:

- ▲ For Mechanical Product: 90 days/3 months from the date of purchase
- ▲ For Hydraulic Product: 180 days/6 months from the date of purchase

(It is mandatory to provide proof of purchase for warranty claim. No claim shall be entertained without the proof of purchase)

EXCLUSION

- ▲ Failure caused by normal wear and tear, climate conditions, miss-use, neglect, lack of proper maintenance, accidents, fire, racing, overloading, modification, beaching or grounding of vessels, collision, impacts, towing, use during war or hostilities, commercial use
- ▲ Components not manufactured by MULTISTEER
- ▲ Cost of removal, re-installation of any component (including components manufactured by MULTISTEER) disassembly or reassembly of any parts, units or products containing the component
- ▲ Components not manufactured by MULTISTEER whether warranted by the other manufacturer
- ▲ Any product that has not been properly and professionally installed
- ▲ Any product that has been installed other than as recommended in our installation or operation instructions or specifications
- ▲ Has been used on boat / engine combination where the engine horsepower exceeds the rating defined by the boat manufacturer
- ▲ Has been used with other products that in the opinion of Multisteer are not compatible

LIMITATIONS

The repair or replacement of any defective parts shall be the PURCHASERS SOLE and EXCLUSIVE Remedy and MULTISTEER's sole and exclusive liability under this warranty. LABOR FOR ANY REMOVAL, REINSTALLATION OR REPLACEMENT IS NOT INCLUDED. MULTISTEER's obligation under this warranty is limited to the repair or replacement of product identified by MULTISTEER as defective, when delivered by the purchaser pursuant to written authorization and instructions from MULTISTEER. Shipping will be prepaid to MULTISTEER's manufacturing facility or any other designated plant or repair facility. Repaired or replaced items are warranted as provided herein for the unexpired portion of the applicable warranty period.

THIS WARRANTY, AND THE RIGHTS AND REMEDIES UNDER IT, IS EXCLUSIVE AND IS GIVEN IN PLACE OF ALL OTHER WARRANTIES, WHETHER EXPRESSED OR IMPLIED. INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE, WHETHER ARISING BY LAW, CONDUCT OR USAGE OF TRADE, PURCHASER'S REMEDIES SHALL BE LIMITED AS STATED HEREIN AND MULTISTEER SHALL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL OR INDIRECT DAMAGES OR LOSSES RESULTING FROM DEFECTS. ANY ADDITIONAL SELLERS BE IT WHOLESALE OR RETAIL ARE NOT A CO-WARRANTOR AND ARE NOT AUTHORIZED BY MULTISTEER TO AMEND OR MODIFY THIS LIMITED WARRANTY IN ANY MANNER.

MULTISTEER employees or associates or representatives oral or any other written statements shall not constitute warranties and should not be relied by the customers and are not part of the warranty stated herein.

WARRANTY MAY NOT BE TRANSFERRED TO SUBSEQUENT PURCHASERS.

MISCELLANEOUS

MULTISTEER reserves the right to make changes in the design, construction, and manufacturing of its products at any time without notice and without any obligation to incorporate such changes into products of prior manufacture. This limited warranty applies to new components only sold by MULTISTEER and its group. This limited warranty contains the entire agreements between MULTISTEER and its group and the purchaser and supersedes all prior agreements, discussions, negotiations, commitments, and representations, whether oral or written, between them regarding MULTISTEER and its group's warranty.

OUR PRODUCTS ARE NOT INTENDED FOR USE IN RACING APPLICATIONS WHETHER PROFESSIONAL AMATEUR. OUR WARRANTY DOES NOT COVER LABOR, TOWING, OR ANY OTHER ASSOCIATED EXPENSES. FURTHER, IT DOES NOT COVER PRODUCTS THAT HAVE BEEN IMPROPERLY INSTALLED, DAMAGED DURING INSTALLATION, MISAPPLIED, OR MISUSED.

MULTISTEER shall be THE SOLE ENTITY FOR DETERMINATION OF A DEFECTIVE PRODUCT. DEFECT WILL NOT BE DETERMINED UNTIL SAID PRODUCT HAS BEEN INSPECTED BY MULTISTEER AND ITS GROUP AT THEIR MANUFACTURING FACILITY SPECIFIED AT TIME OF CLAIM.

Any product that is presumed to be defective should be reported to MULTISTEER and its group within 48 hours of discovery. Upon notification MULTISTEER and its group will attempt to troubleshoot the problem with our customer over the phone / email. If we are unable to resolve the problem MULTISTEER and its group will issue a Returns Material Authorization Code and ask that the product in question be sent back to MULTISTEER and its group specified facility with all parts and original packaging. All returned products must be returned freight prepaid.

If any part of the Limited Warranty is determined to be void or illegal the remainder shall remain in full force and effect.

If you need to begin the warranty process, please email what your product is, current issue, name and contact number to **technical@multiflexmarine.com**

A team member will review your inquiry and get back to you within 48 hours.

***Multisteer is a brand owned by GMG Techno Trades Pvt. Ltd., India.**